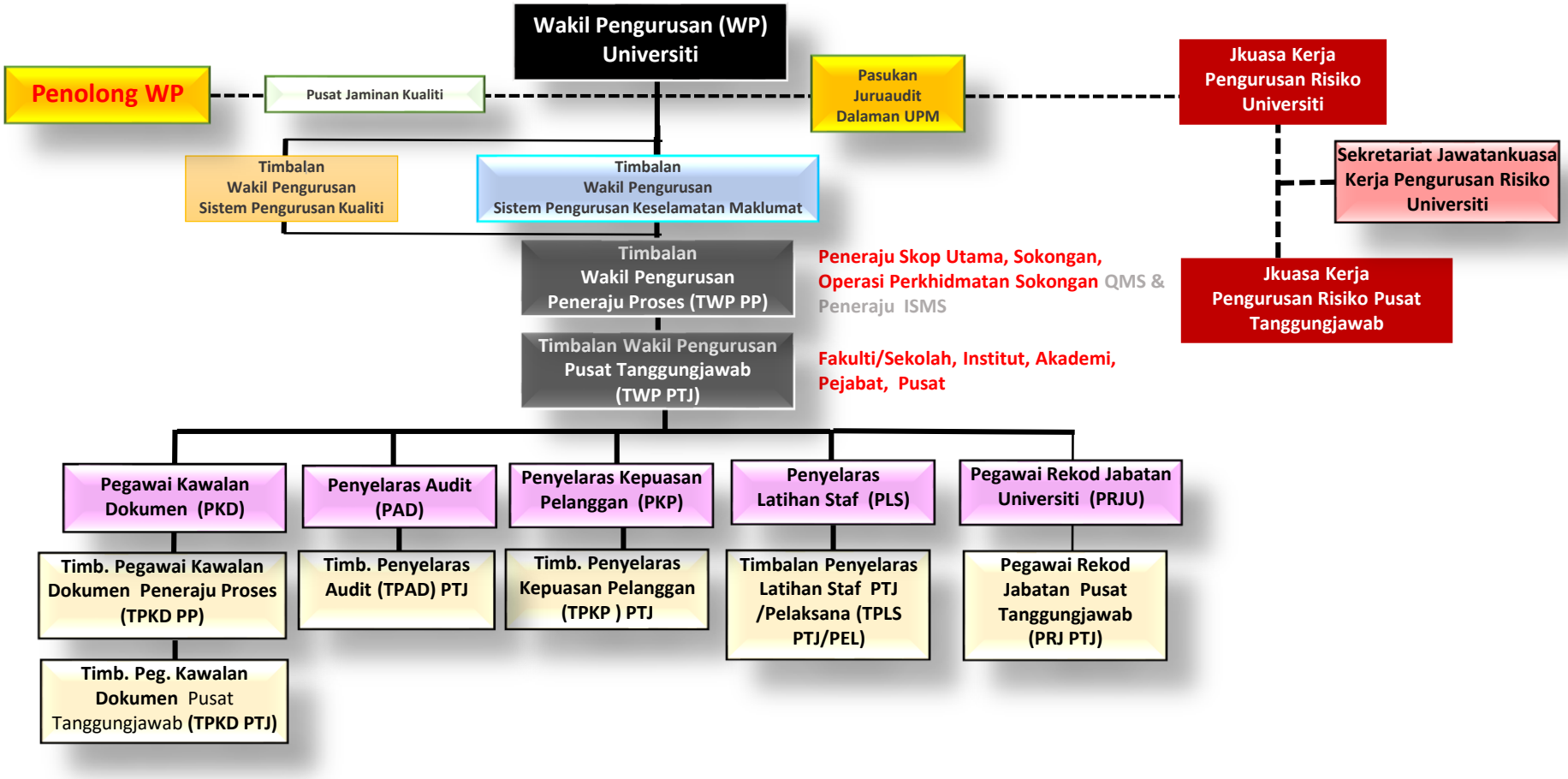STRUKTUR ORGANISASI JAMINAN KUALITI PERKHIDMATAN UPM